

AMIT KUMAR JANGID

Full Stack Developer

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Technology professional with 12+ years of experience building high-performance web applications and enterprise SaaS solutions. Adept at designing scalable architectures, leading cross-functional teams, and delivering robust products using Laravel, Node.js, React.js, PostgreSQL/MySQL, AWS, and DevOps practices. Passionate about creating efficient systems, solving complex challenges, and leveraging technology to drive innovation and business success.

PROFESSIONAL SUMMARY

Product Leader with strong SaaS expertise, leading the development of SurveyCXM — a customer feedback, NPS, CSAT, and eNPS platform used by 15+ leading Indian banks, financial institutions, and healthcare organizations.

Delivered 100+ backend-driven systems using Laravel and Node.js across domains like job portals, blockchain, news, and data processing. Built 20+ modern web platforms with Next.js and React including eCommerce, property rental (Airbnb-style), NFT marketplace, itinerary, and real-time communication apps.

Also developed front-facing product websites for ITC Limited and delivered 10+ mobile applications using React Native for global clients across fintech, healthcare, logistics, NGO, and enterprise sectors.

WORK EXPERIENCE

Technical Lead

QDegrees Services (Jaipur, India) (Mar 2022 - Dec 2025)

Led end-to-end product development for multiple SaaS and enterprise platforms, including architecture design, technology selection, and implementation.

Owned backend architecture using Laravel (Repository pattern) and Node.js, ensuring scalable, maintainable, and high-performance systems.

Designed and delivered real-time, interactive user experiences using Livewire, Alpine.js, Next.js, and modern frontend practices.

Directed full lifecycle development — from requirement gathering and solution design to deployment, optimization, and ongoing enhancements.

Managed feature upgrades, product re-engineering, and performance improvements for existing SaaS platforms to enhance usability and scalability.

Collaborated with stakeholders, enterprise clients, and cross-functional teams to translate business needs into technical solutions.

Mentored developers, conducted code reviews, enforced best practices, and maintained high standards of code quality and documentation.

Ensured timely delivery of projects while maintaining system reliability, security, and long-term maintainability.

- Led the development and implementation of SurveyCXM, a CX-focused SaaS platform built with Laravel (Repository pattern), integrating Livewire for real-time UI and dynamic user experience.
- Developed a data manipulation and reporting application for NTT using Node.js and EJS, enabling personalized data processing and structured reporting.
- Designed and built an Employee Net Promoter Score (eNPS) application using Livewire and Alpine.js to streamline employee feedback collection and analytics.
- Contributed to the development of Buildstorey, a full-scale construction eCommerce platform, using Next.js (SSR) and Node.js for backend services.
- Led the redevelopment and enhancement of a SaaS-based Product Manager application and SurveyCXM, improving features, scalability, and overall user experience.
- Provided technical leadership and hands-on development for Klubba (sports and academic platform) and MoyDom (end-to-end travel booking system).

Product Developer

U-GRO Capital (Noida, India) (Mar 2021 - Mar 2022)

Led backend development for the MSME finance onboarding platform, building scalable APIs and core business logic for both agent dashboards and customer-facing applications. Integrated third-party tools including Leegality for secure document verification and compliance. Managed PostgreSQL and Oracle database integrations to ensure seamless data flow, reporting, and system reliability. Ensured secure, efficient workflows across onboarding and verification processes.

- Developed and implemented solutions to streamline and automate the customer onboarding process within the MSME finance sector, improving operational efficiency and user experience.
- Designed and built a secure document and application verification system integrated with Leegality, ensuring data integrity, compliance, and regulatory adherence.
- Integrated applications with PostgreSQL and Oracle databases, enabling seamless data flow, efficient data management, and reliable reporting across systems.

SOFT SKILLS

Communication
Teamwork
Problem-Solving
Time Management
Leadership
Learning Agility

TECHNICAL SKILLS

Laravel/Lumen/Livewire ●●●●●
React/Next.js ●●●●●
Node/Express.js ●●●●●
PostgreSQL/MySQL/MariaDB ●●●●●
Python & Golang ●●●○○
Git/AWS/Dockers ●●●●●
React Native ●●●●●
AI/LLM & Agentic/GenAI ●●●○○

CORE COMPETENCIES

Laravel & PHP Development
Full Stack Web Development
Node.js Application Development
SaaS Product Development
Team Leadership & Mentoring

EDUCATION

Masters in Information Technologies
DCTE, Jaipur, India
07/2009 - 03/2012

LANGUAGES

English, Hindi

HOBBIES

Technology, Travel

Associate Technical Lead

BroadWeb Digital (Melbourne, Australia) (Aug 2019 - Mar 2021)

Led end-to-end development of scalable web and mobile applications, ensuring performance, usability, and alignment with business goals. Designed and implemented React Native applications with structured state management (Redux/Saga) to deliver seamless user experiences. Developed and maintained custom Shopify apps to extend eCommerce capabilities and optimize client operations. Built interactive front-end components using advanced JavaScript libraries to enhance UI engagement and overall product quality.

- Developed robust and scalable web applications across multiple industries, strengthening clients' digital presence and business operations.
- Built high-performance mobile applications using React Native with Redux/Saga, delivering responsive UI and improved user engagement.
- Designed and developed custom Shopify applications to extend platform capabilities, enhancing eCommerce functionality and driving sales growth.
- Created interactive and visually rich web components using Fabric.js and Konva.js, improving user experience and interface engagement.

Technical Lead

GoForSys Technologies Pvt Ltd (Bikaner, India) (Aug 2017 - Aug 2019)

- Led the development of mobile and web applications for international clients utilizing React Native and Node.js, delivering innovative solutions within a fast-paced startup environment.
- Developed and maintained dynamic and scalable websites leveraging extensive knowledge of PHP frameworks and Content Management Systems (CMS).
- Implemented NoSQL databases like MongoDB for efficient data management and built robust APIs using the Lumen framework to enhance application functionality and integration.

Software Engineer

Sharabh Technologies (Now Pebibits Technologies) (Bikaner, India) (Jun 2015 - Aug 2017)

- Developed interactive and user-friendly web interfaces using JavaScript and jQuery, contributing to an enhanced user experience and improved website usability.
- Built and maintained dynamic and responsive web applications utilizing PHP frameworks such as Laravel and CodeIgniter, demonstrating proficiency in backend development best practices.
- Gained practical experience in front-end development using ReactJS, contributing to the creation of visually appealing and responsive user interfaces.

Intern/Jr. Software Developer

Websity Softwares Pvt. Ltd., (Bikaner, India) (Jul 2013 - Jun 2015)

- Developed responsive and visually appealing websites using HTML, CSS, and the Bootstrap framework, demonstrating early proficiency in front-end development principles.
- Gained hands-on experience in backend development using PHP and MySQL for database management, contributing to the development of dynamic website functionalities.
- Acquired practical knowledge of the Yii Framework for building web applications, showcasing adaptability and the ability to learn new technologies quickly.

➤ PROJECTS

HappyTummy

- Developed and implemented an interactive Q&A section for ITC Aashirwaad's HappyTummy website, focused on their Multigrain, High Fiber product to engage consumers and provide them with valuable nutritional information.
- Engineered a dynamic content management system to streamline updates and maintenance of the Q&A knowledge base, enhancing user experience and facilitating easier access to product benefits and dietary information.
- Led the front-end development utilizing modern web technologies to create an intuitive interface, resulting in increased user interaction and longer session duration on the HappyTummy product page.
- Liaised with nutrition experts to accurately represent health benefits and nutritional data, ensuring information accuracy and reliability, thus building consumer trust and supporting brand integrity.
- Monitored user feedback and web analytics to continuously refine the Q&A section, leading to a measurably higher engagement rate and positive customer feedback.
- Collaborated with cross-functional teams to align the HappyTummy project goals with ITC Aashirwaad's broader marketing strategies, supporting overall brand positioning and sales objectives.

ProteinOnMyPlate

- Developed a Protein calculator and personalized protein tests for ITC Aashirwaad's ProteinOnMyPlate project, providing users with tools to make informed dietary choices.
- Designed and implemented a personalized protein test feature, enabling users to assess their protein intake and receive tailored recommendations.

Yipee

- Architected and implemented an interactive quiz feature for the brand promotion of Yipee noodles, leveraging user engagement through challenging questions and fostering competition with a dynamic leaderboard.
- Developed the Q&A section to provide instant feedback and enhance user participation, utilizing JavaScript and PHP for seamless performance and real-time updates.
- Constructed a scalable database schema to manage high-volume user data and integrated it within the quiz application.
- Engineered leaderboard functionality to track user scores and rank participants, promoting recurring engagement and driving brand loyalty.
- Collaborated with cross-functional teams to align quiz content with marketing strategies and brand messaging, ensuring maximum impact and reach.
- Optimized front-end interactions using React JS for an intuitive and responsive user experience.
- Deployed rigorous testing methods to ensure robust application functionality and a bug-free user environment.

- Monitored and analyzed user engagement metrics to inform ongoing enhancements and maintain a competitive edge in digital brand activations.

SurveyCXM

- SurveyCXM is an enterprise-grade Customer Experience (CX) and feedback management SaaS platform built using Laravel with a structured architecture and Livewire for real-time, dynamic user interactions. The platform enables organizations to capture and analyze NPS, CSAT, CES, and eNPS through multi-channel surveys, automated workflows, and advanced analytics dashboards.
- Designed for leading banks, financial institutions, and healthcare enterprises, SurveyCXM ensures scalability, security, and high performance while providing actionable insights to improve customer satisfaction and retention.

 ACHIEVEMENTS

- Recipient of the Alpha Player Award (2022–23) and Best Leader Award (2024) for exceptional performance, product delivery, and leadership excellence.

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